

Outreach Services

ETTA offers a variety of training and outreach services for the public. The bureau responds to public requests for training, speeches, booths and standards interpretations. In addition, ETTA hosts multiple training courses throughout the state at various locations. The bureau services are free of charge and can easily be accessed through the NCDOL website at www.nclabor.com.

Description of Services Offered

Speaker's Bureau: Speakers from our OSH staff are available to address a variety of regulated workplace safety and health topics. These presentations can be delivered in the classroom or via the Internet and emphasize the applicable OSHA regulations as well as common safety and health hazards. To submit a training request, go to our home page and click on "Site Map" under the department logo, click on the letter "O" and go to OSH Training Request or OSH Speaker Request. Both links take you to the Outreach Services Requests form, which you can submit online. Within five working days, an ETTA training representative will contact you to discuss and coordinate your request. In addition to training, this link can be used to request booths and speeches.

Examples of commonly requested training presentations:

- Big Four Construction Hazards
- Bloodborne Pathogens
- Electrical Safety

- Fall Protection
- Machine Guarding
- Personal Protective Equipment
- Recordkeeping and Posting
- Hazard Communication
- Excavations and Trenching

Labor One: In addition to the traditional Speaker's Bureau, employers can also request training with Labor One. Labor One is typically used on construction jobsites, but it can also be used for public relations events and as a mobile booth for safety fairs and conferences. To submit a Labor One request, go to our home page and click on "Labor One Mobile Training Unit" in the Quick Clicks box. This link takes you to the Labor One Request form, which you can submit online.

To use the Speaker's Bureau, ETTA requires a minimum 30-day notice and a minimum of 10 confirmed attendees.

Other Training Opportunities

On the home page of our website, click on the "Safety/Health Training Calendar" in the Quick Clicks box. Our calendar provides the schedule for OSH hosted 10- and 30-hour construction and general industry courses as well as our individual topic workshops and webinars. Consult this page frequently for updates and other events, such as construction forums, safety schools and other OSH workshops held throughout the year. You may also subscribe to the training newsletter at www.nclabor.com/osha/etta/training_newsletter_form.html

Certificate Programs

In partnership with N.C. State Industrial Extension Service and the North Carolina Safety & Health Council, ETTA offers the Manager of Environmental Safety and Health Program certificates for construction industry, general industry and public sector. For more information on MESH certification, go to the N.C. State IES home page at www.ies.ncsu.edu/mesh/ or N.C. Safety & Health Council at www.safetync.org and click on Certificate Programs and MESH.

Standards Interpretation

Standards officers are available to answer your questions on all occupational safety and health regulations Monday through Friday. Call the toll free number, 1-800-625-2267, or (919) 807-2875 and ask to speak to a standards officer on call. Questions may also be submitted by e-mail at ask.osh@labor.nc.gov. The Standards Section reviews federal guidance documents and decides whether or not to adopt them in North Carolina. All adopted guidance documents are available at www.nclabor.com/osha/compliance/manuals.htm. North Carolina-specific rules can be found at www.nclabor.com/osha/etta/state_specific_rules/stds.htm.

OSH Publications

We provide a variety of OSH publications. These include general industry and construction regulations, industry guides that cover different OSH topics, quickcards, fact sheets and brochures that cover a wide variety of serious safety and health workplace hazards. Workplace labor law posters are available free of charge. Review the entire list at www.nclabor.com/pubs.htm.

To Obtain Publications

- Call toll free at 1-800-625-2267 or direct at (919) 807-2875.
- Download publications from our website www.nclabor.com/pubs.htm.
- Visit us at 111 Hillsborough St., Raleigh, 4th Floor (near State Capitol).

